

# Virginia Pediatric Group Patient Experience Results 2013

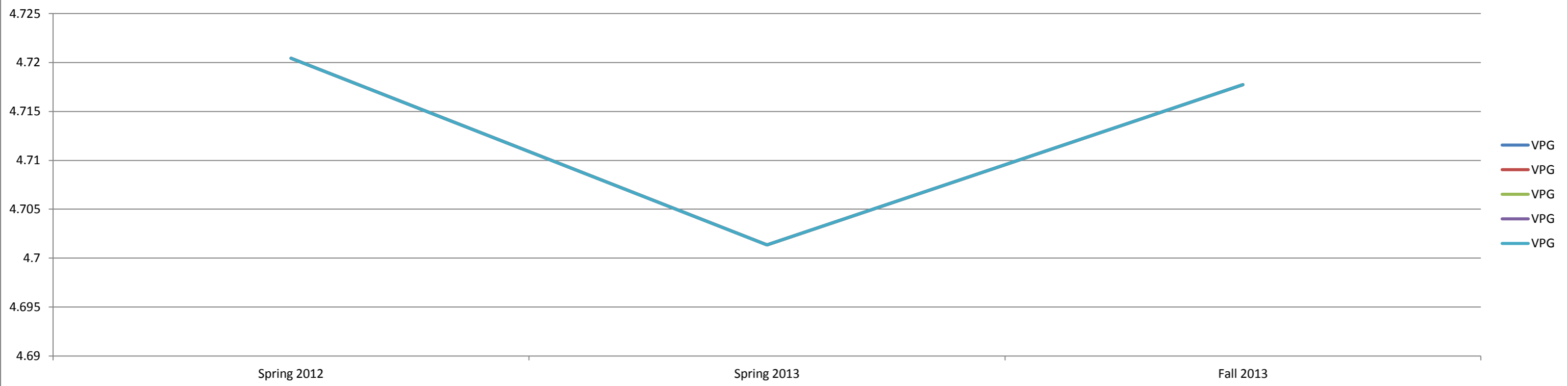
\* Showing results for most relevant survey questions\*

## Group Data

What is your overall rating of care you received during this visit?

VPG

Runchart Comparison for VPG



## Office Data

VPG

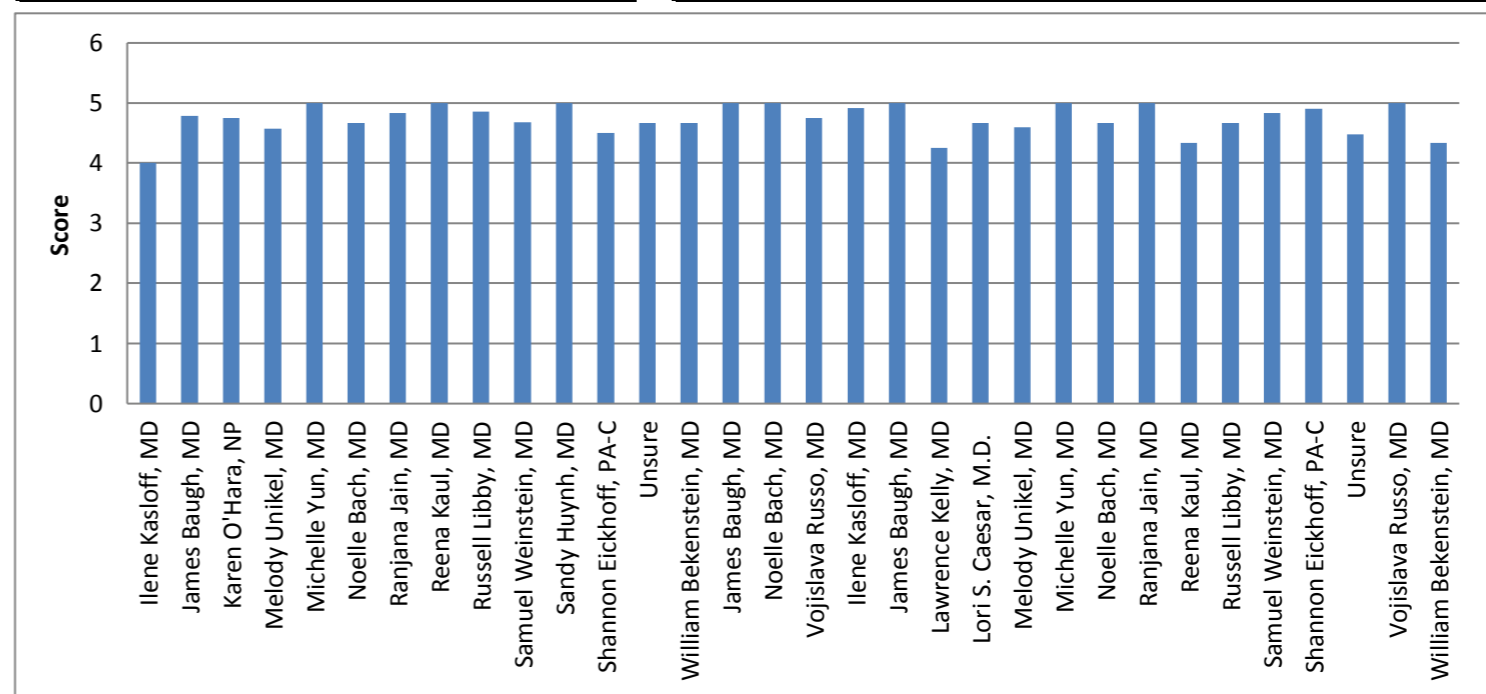
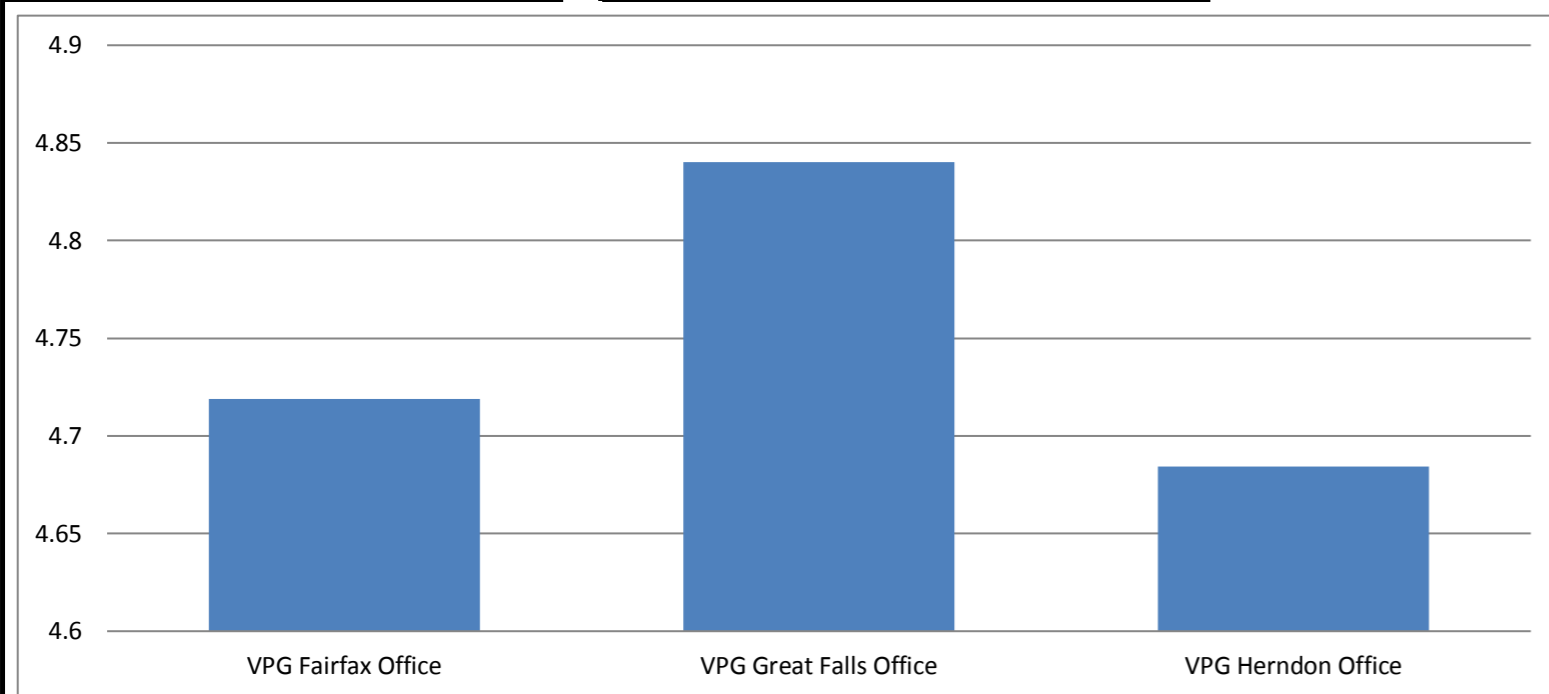
VPG Fall 2013 Responses

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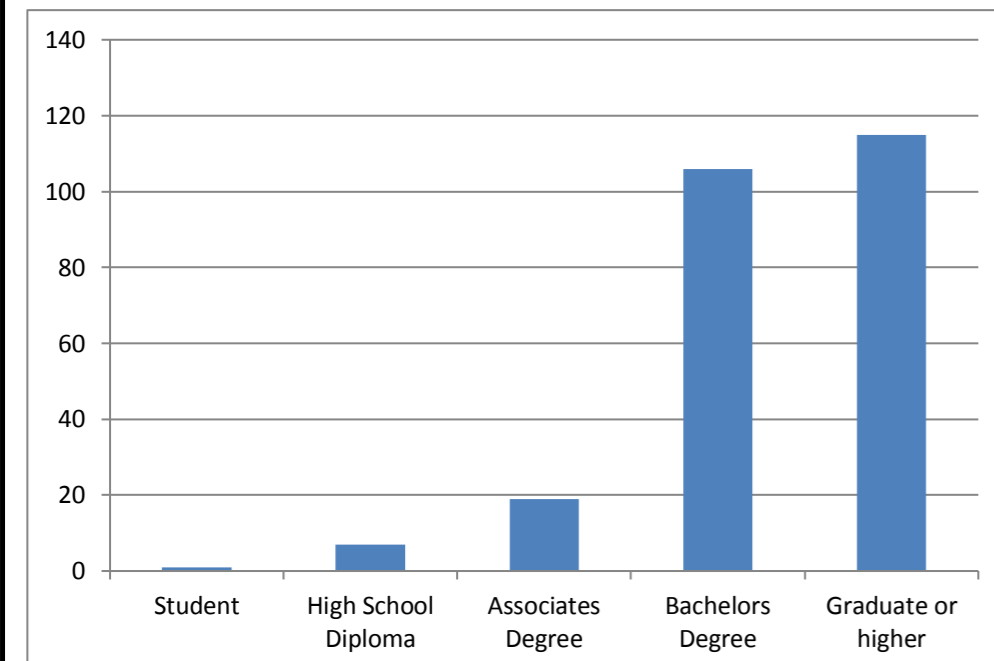
All Offices

Responses for All Offices

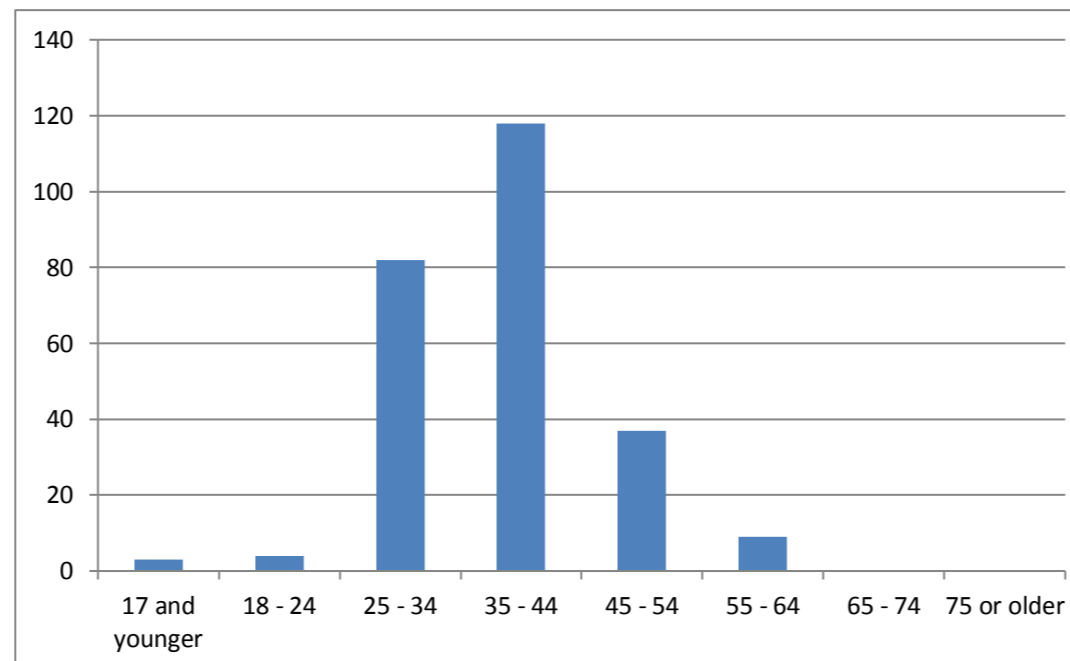
254



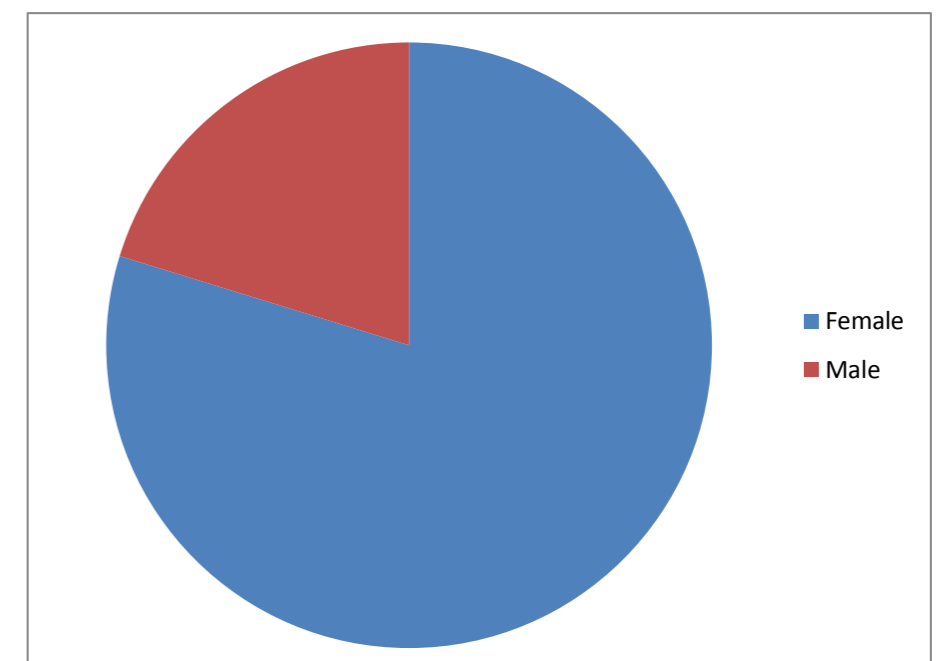
## Distribution by Education at VPG



## Distribution by Age at VPG



## Distribution by Gender at VPG

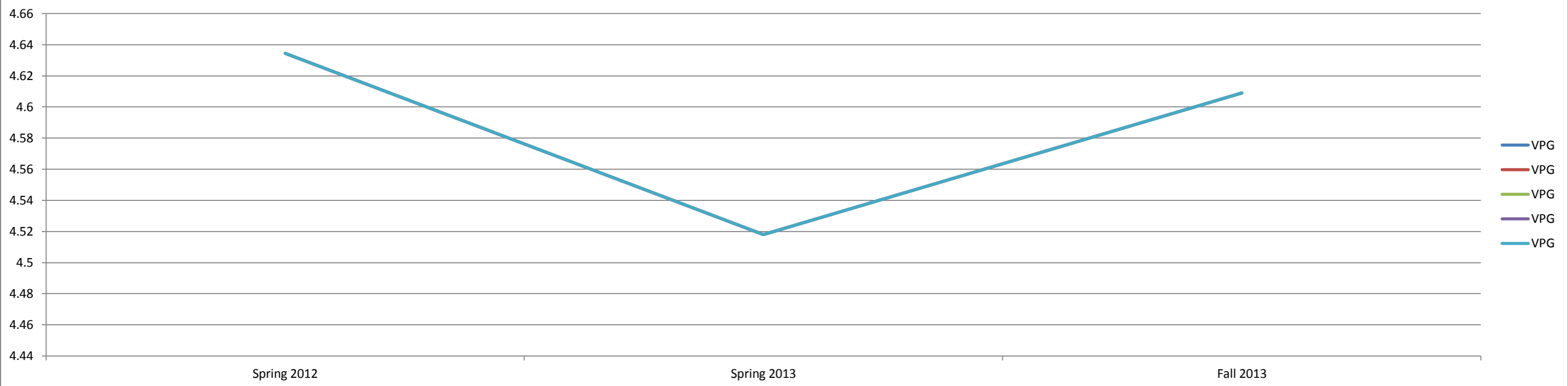


**Group Data**

When you phoned the doctor's office to get an appointment for care right away how often did you get an appointment as soon as you needed?

VPG

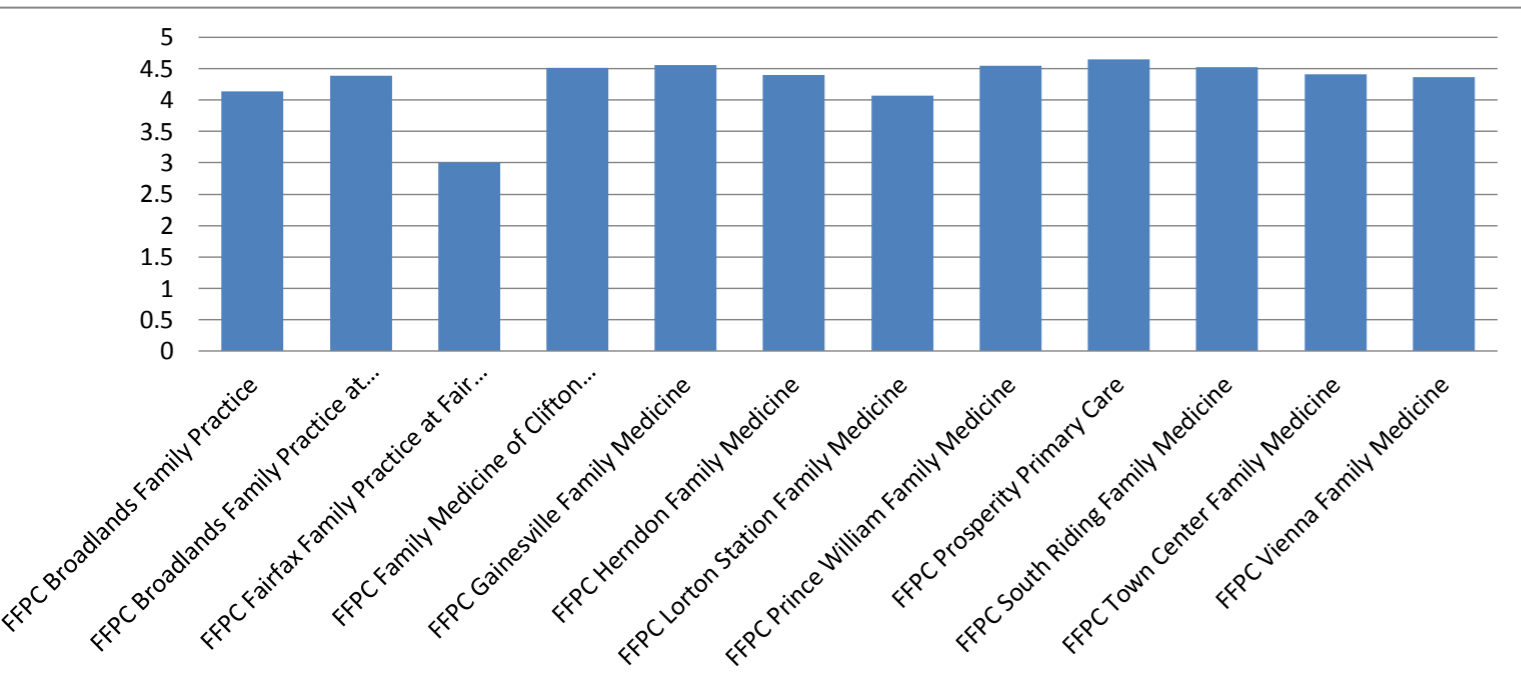
Runchart Comparison for VPG



**Office Data**

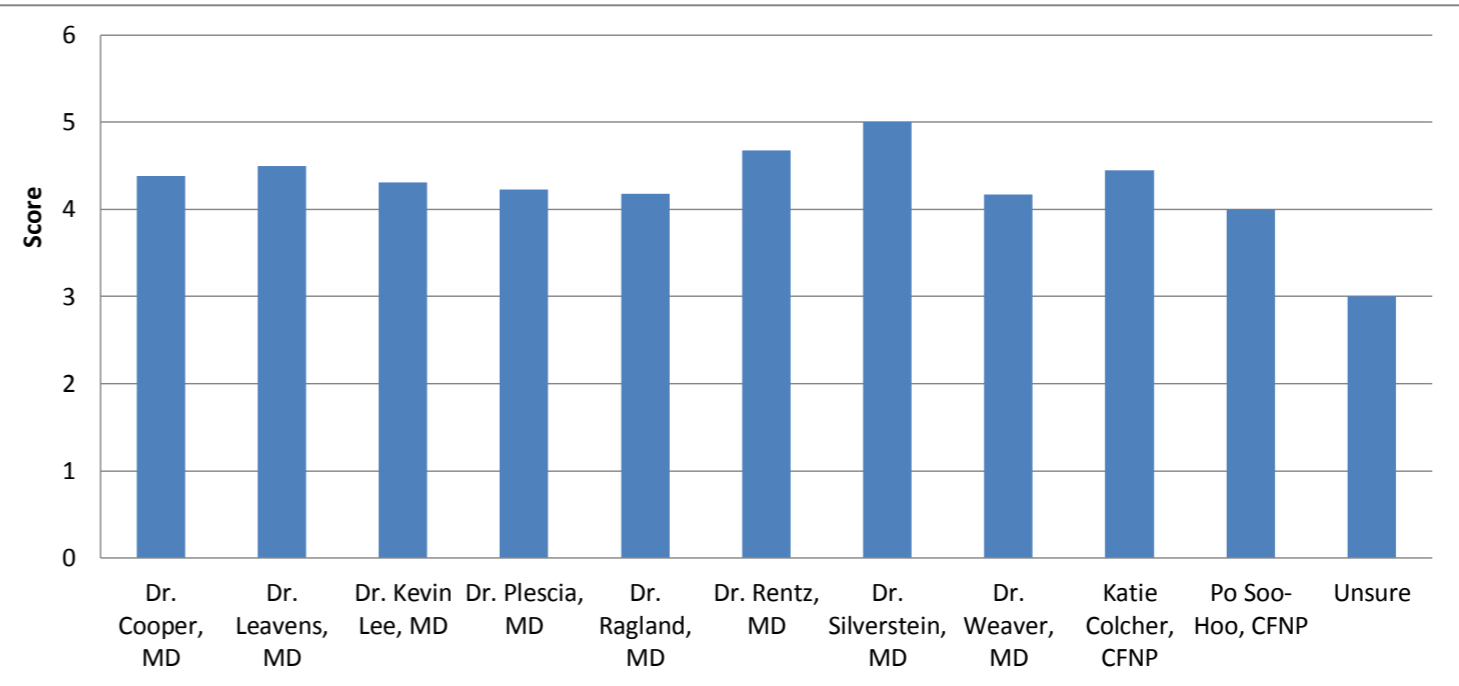
FFPC

FFPC Fall 2013 Responses 1331

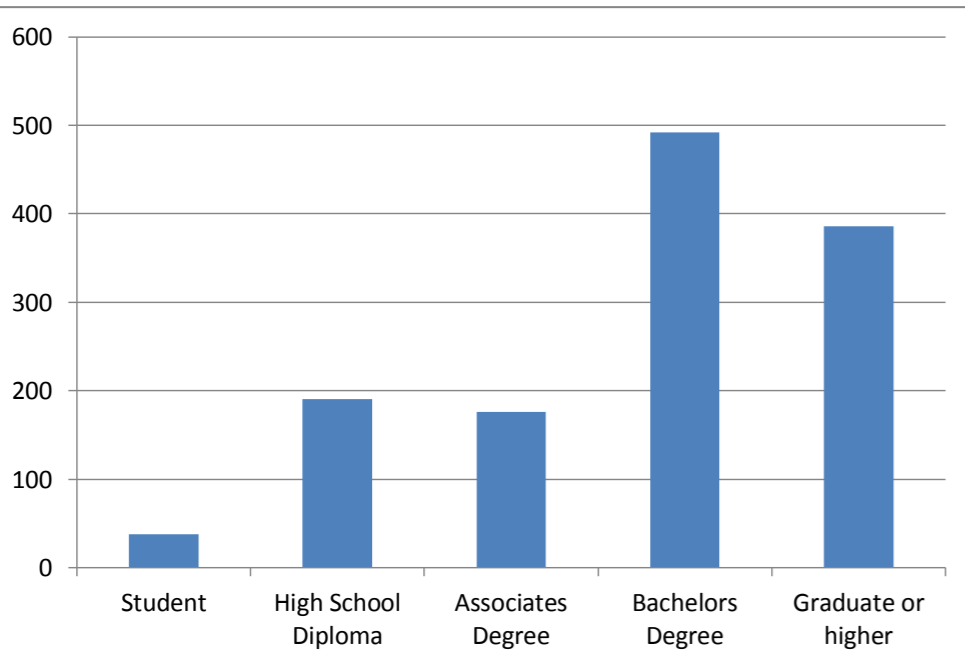


FFPC Herndon Family Medicine

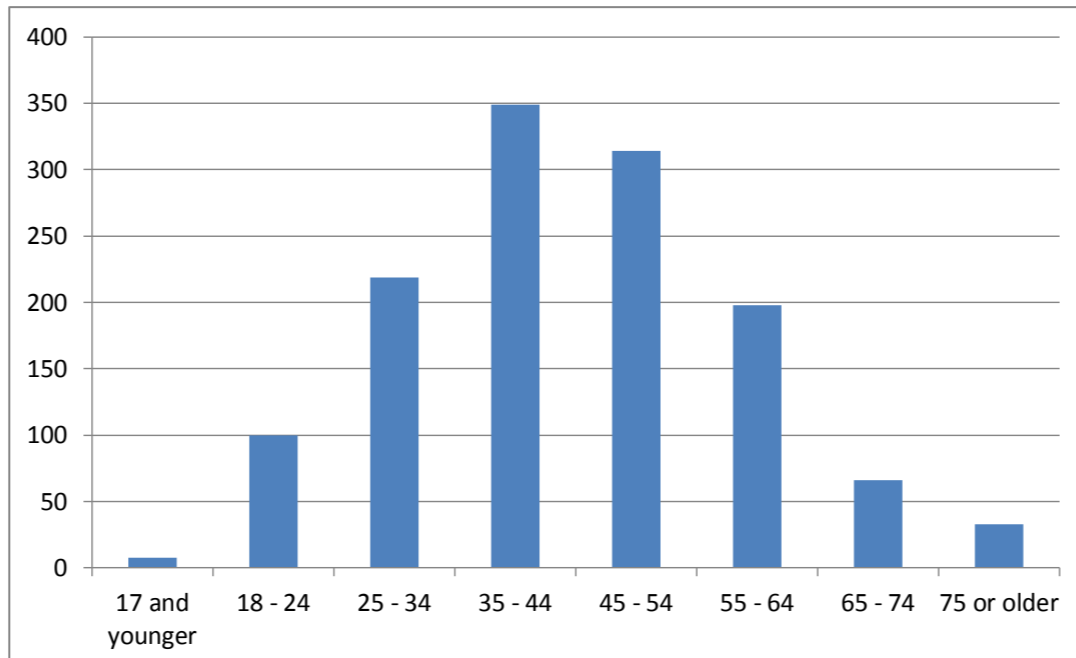
Responses for FFPC Herndon Family Medicine 142



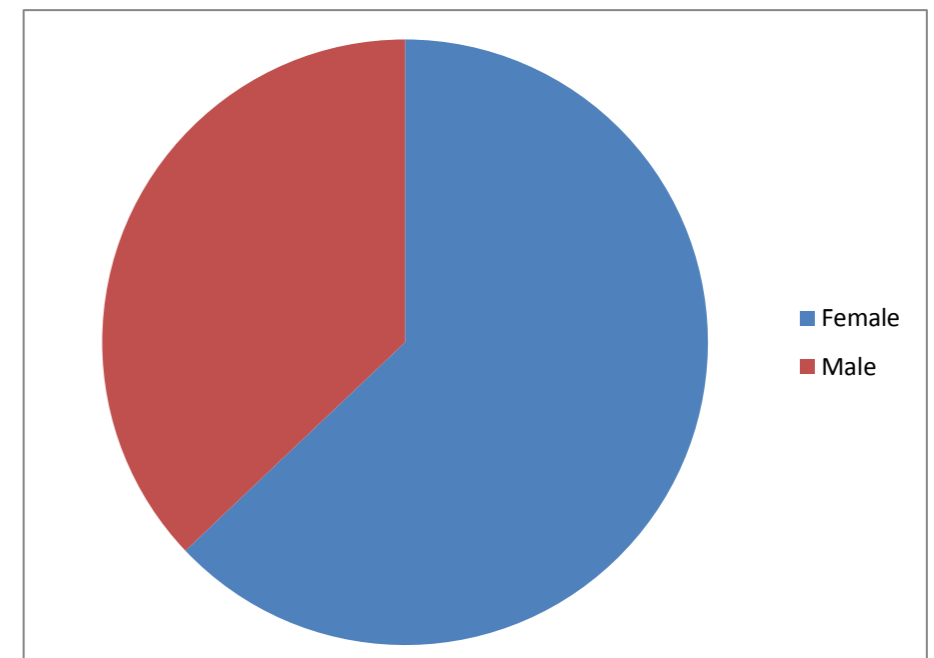
**Distribution by Education at FFPC**



**Distribution by Age at FFPC**



**Distribution by Gender at FFPC**

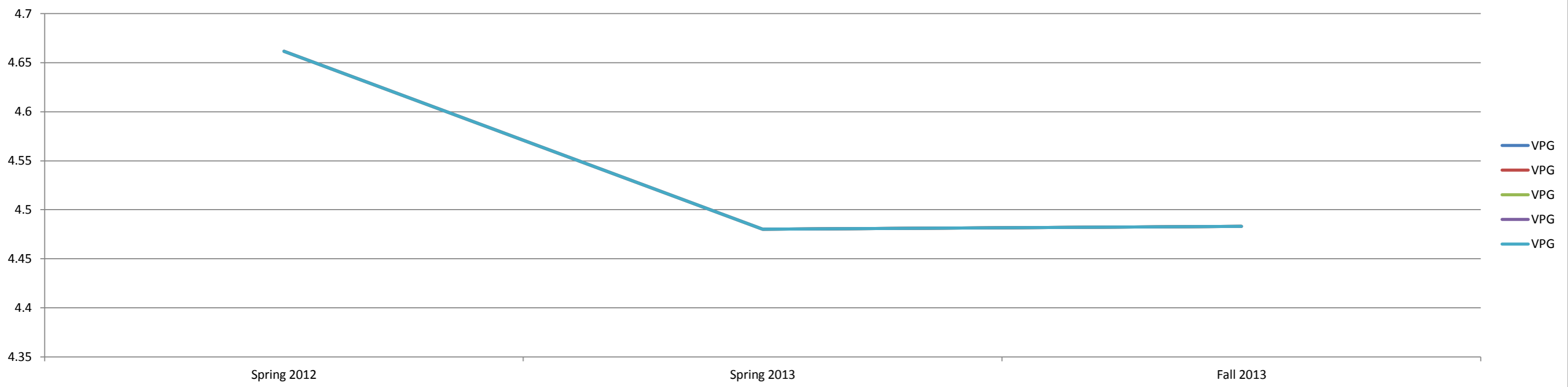


### Group Data

When you phoned this doctor's office after regular office hours, how often did you get an answer to your medical question as soon as you needed?

VPG

Runchart Comparison for VPG



### Office Data

VPG

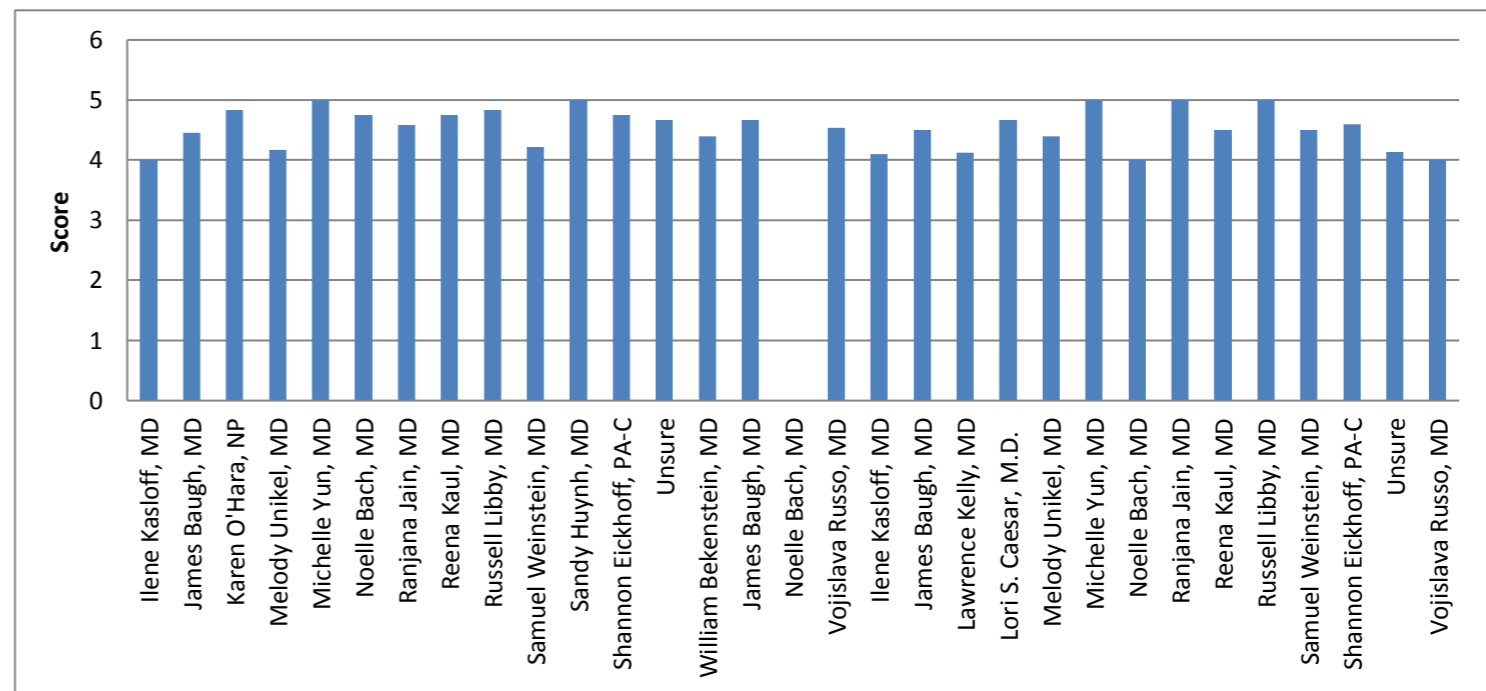
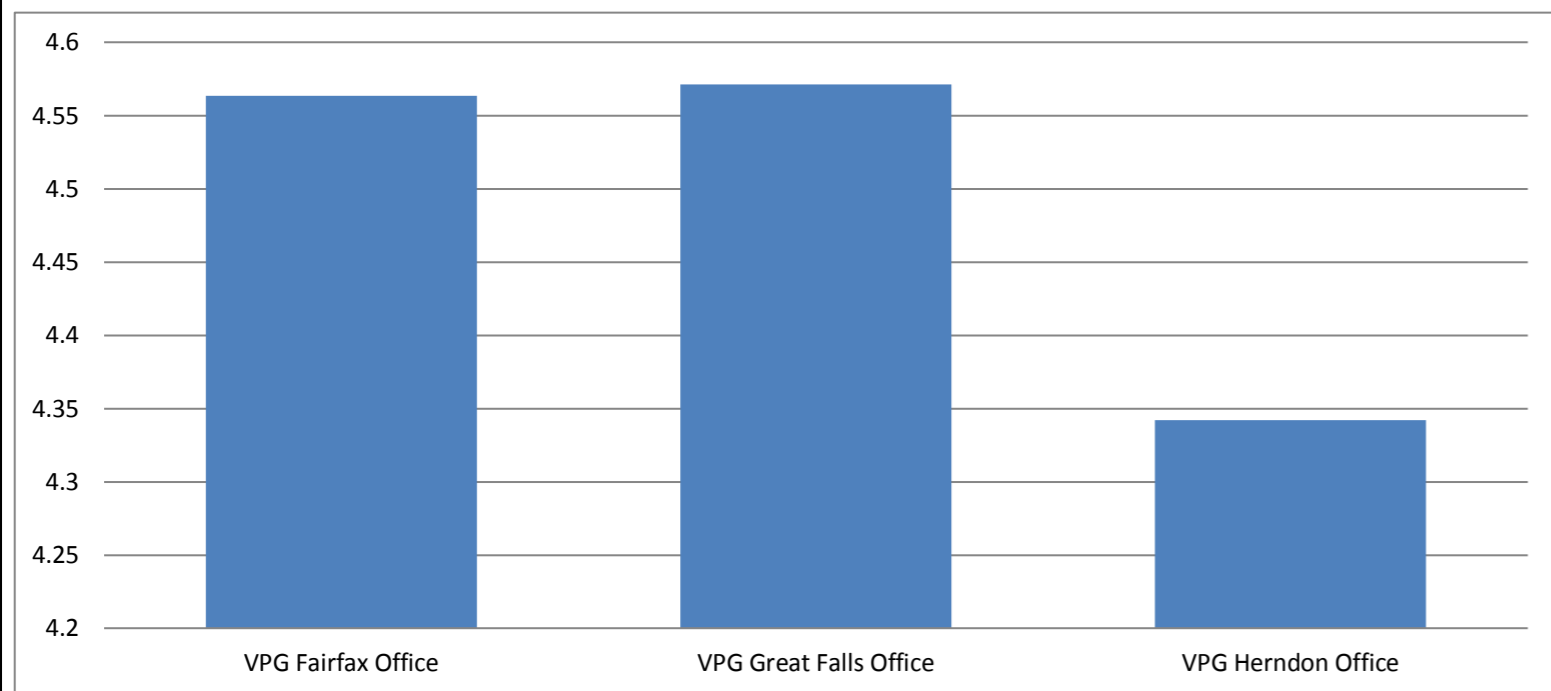
VPG Fall 2013 Responses

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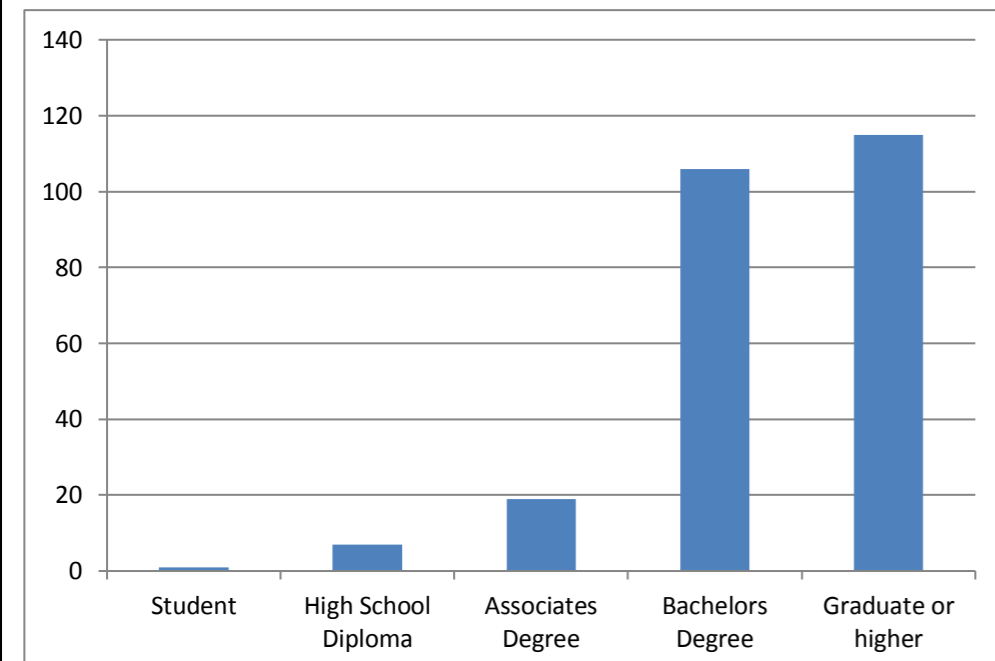
All Offices

Responses for All Offices

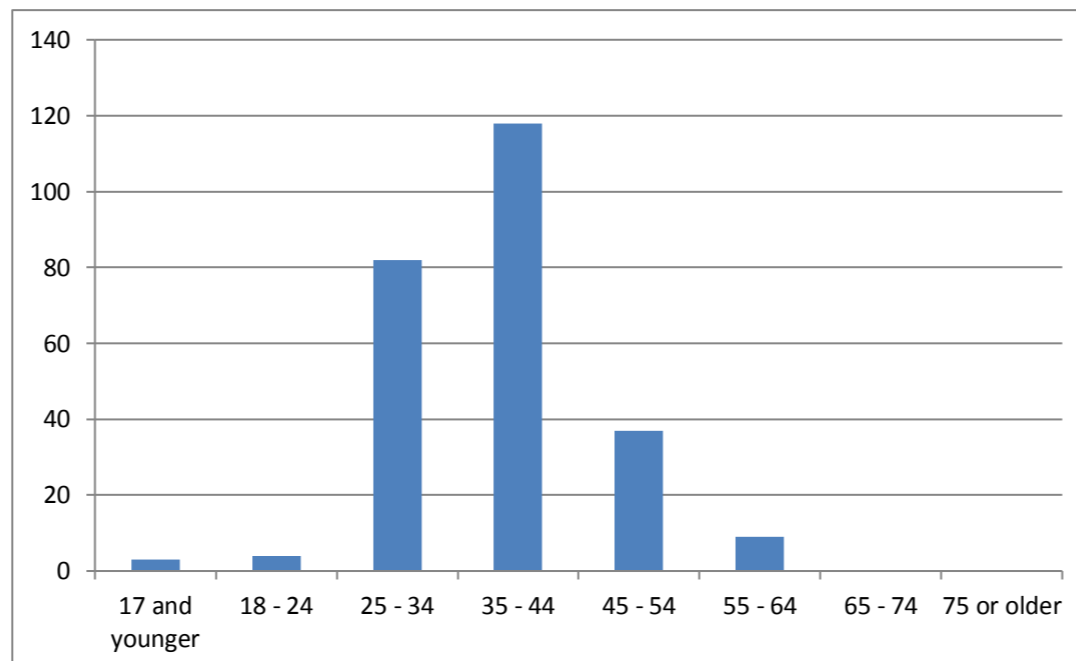
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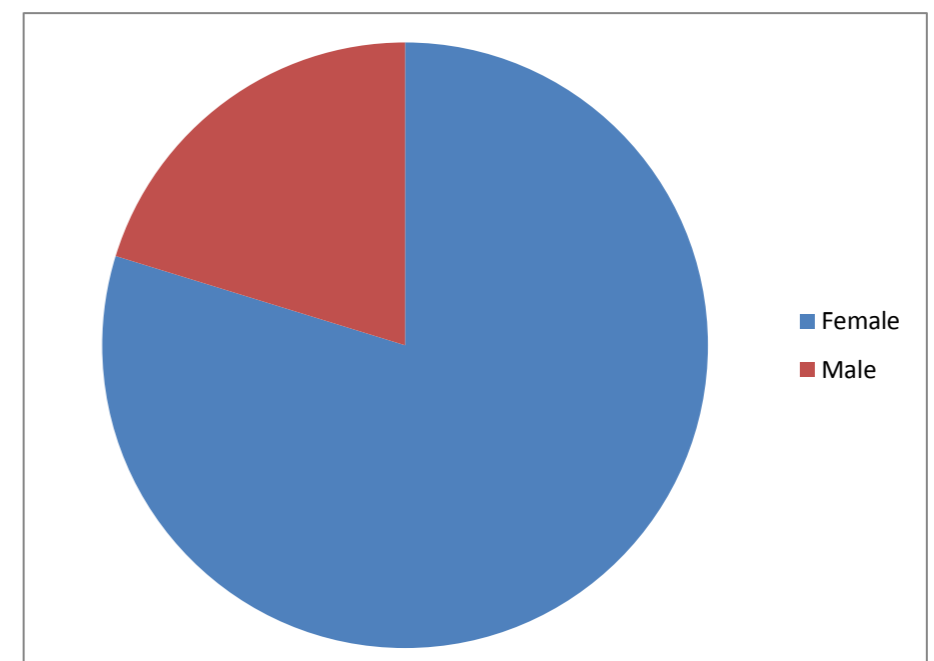
### Distribution by Education at VPG



### Distribution by Age at VPG



### Distribution by Gender at VPG

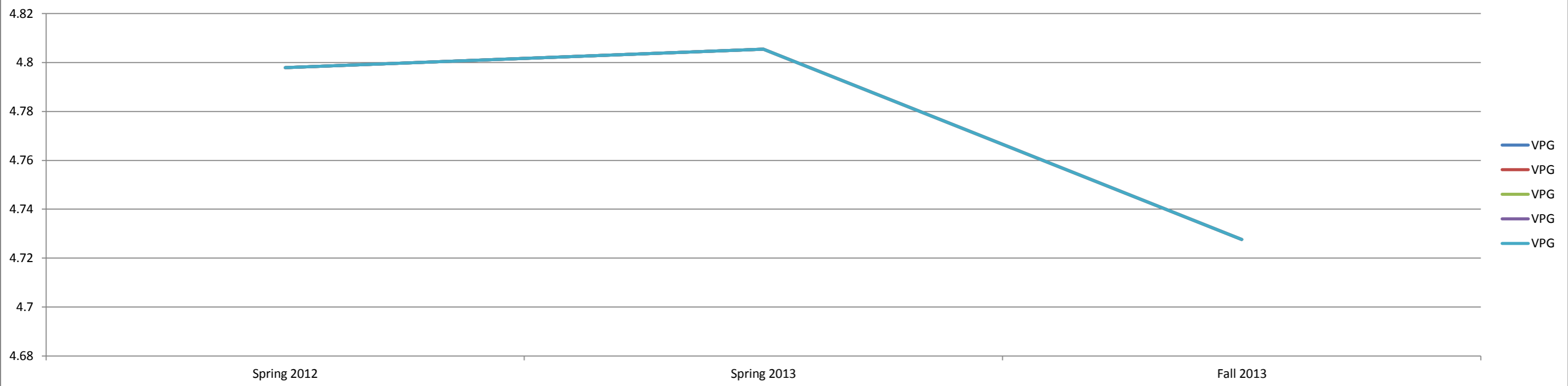


**Group Data**

In the last 12 months, how often did this provider listen carefully to you?

VPG

Runchart Comparison for VPG



**Office Data**

VPG

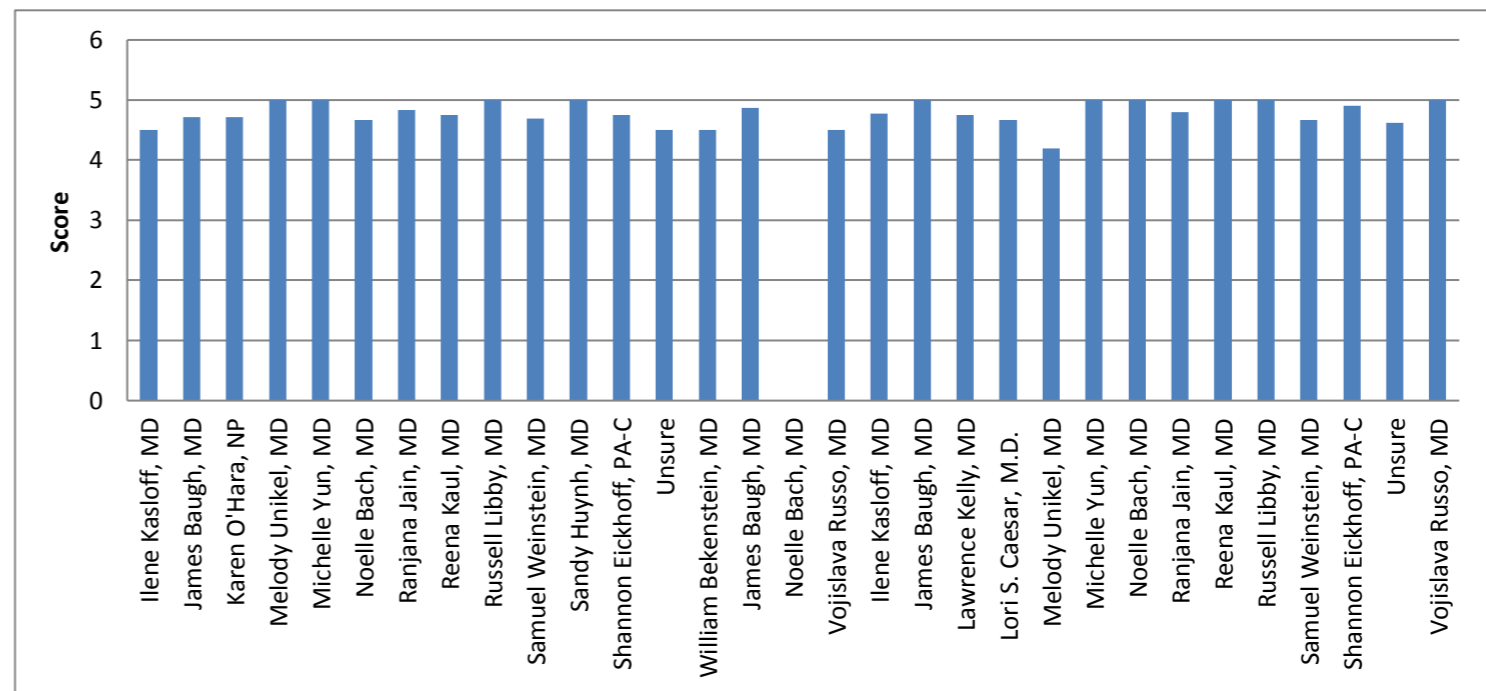
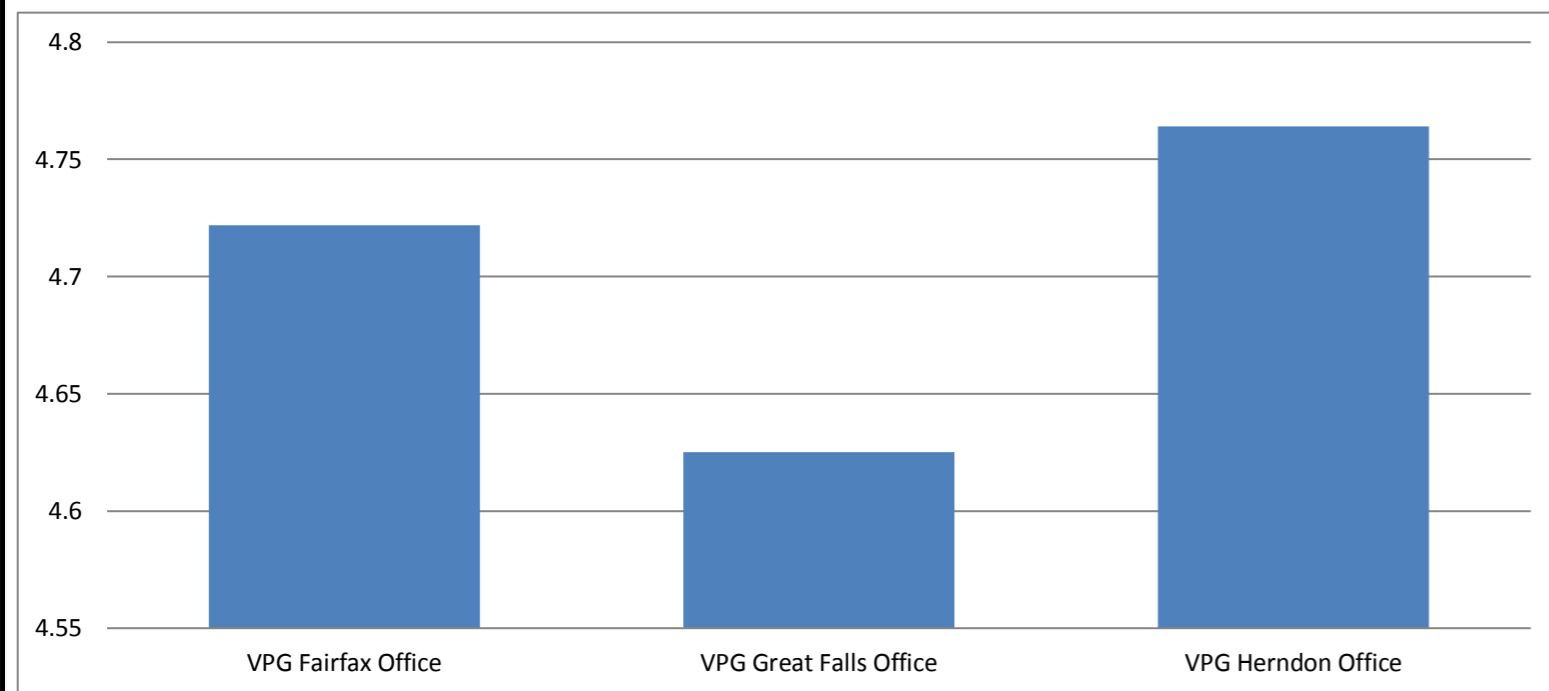
VPG Fall 2013 Responses

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All Offices

Responses for All Offices

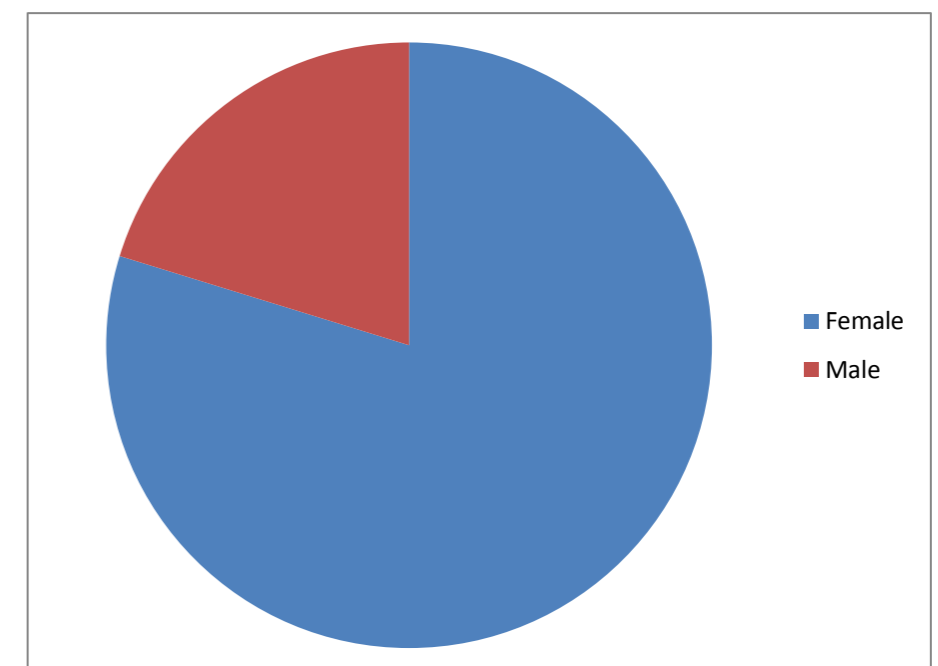
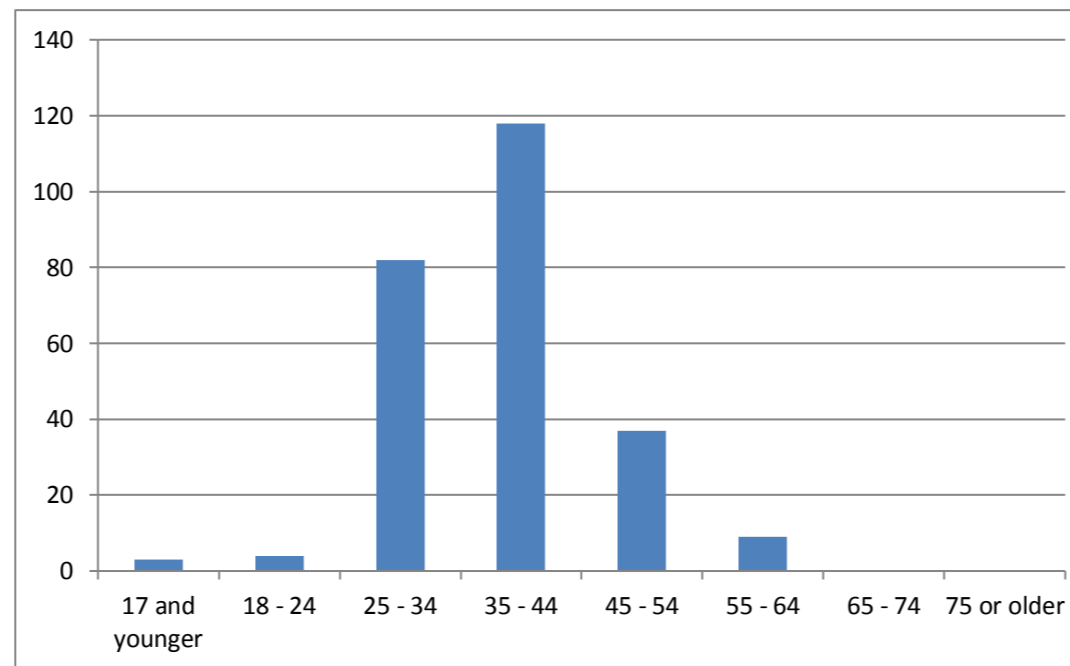
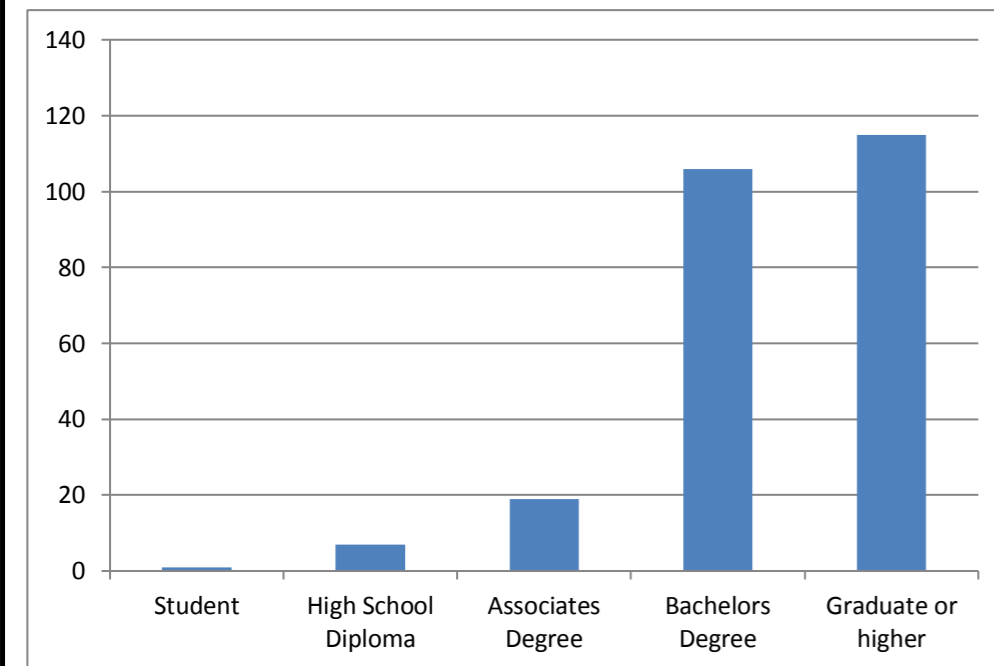
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**Distribution by Education at VPG**

**Distribution by Age at VPG**

**Distribution by Gender at VPG**

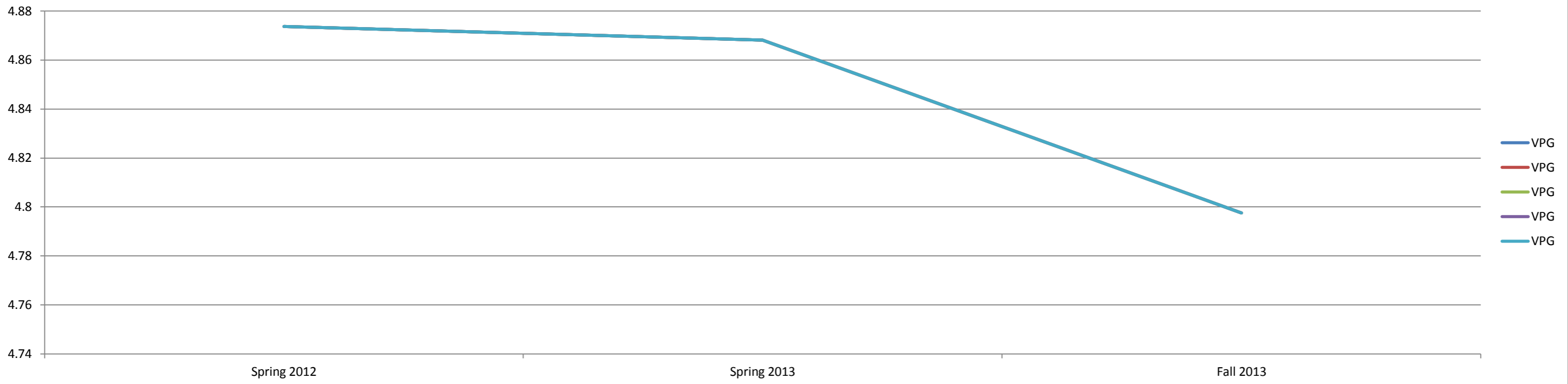


**Group Data**

In the past 12 months, how often did this provider show respect for what you had to say?

VPG

Runchart Comparison for VPG



**Office Data**

VPG

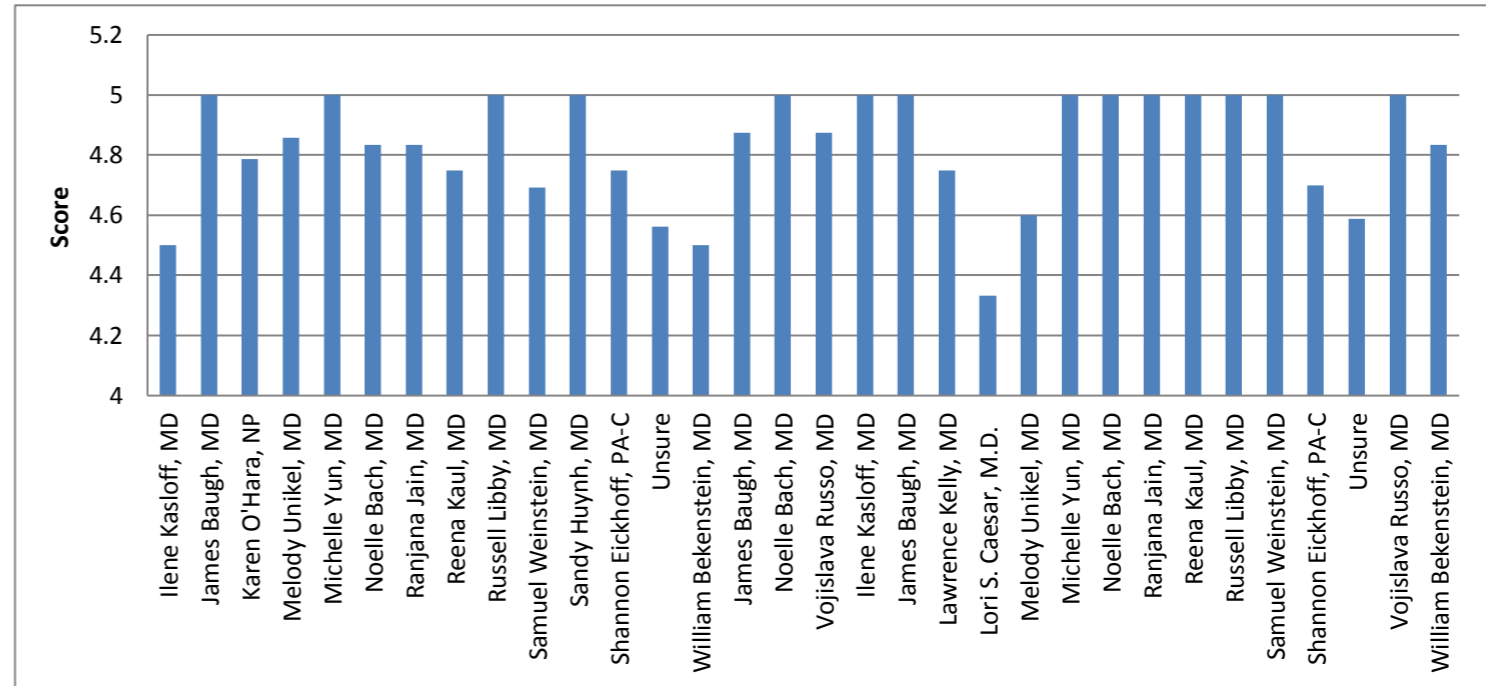
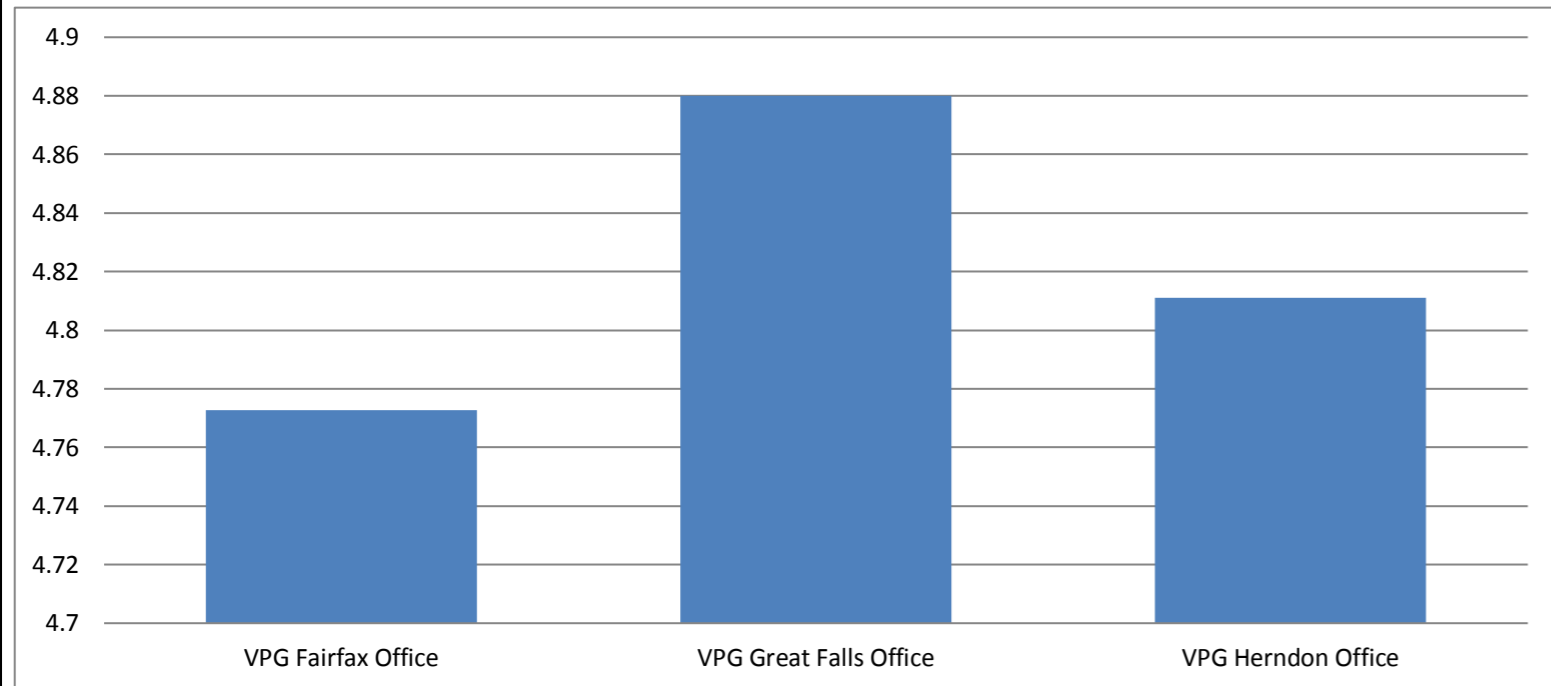
VPG Fall 2013 Responses

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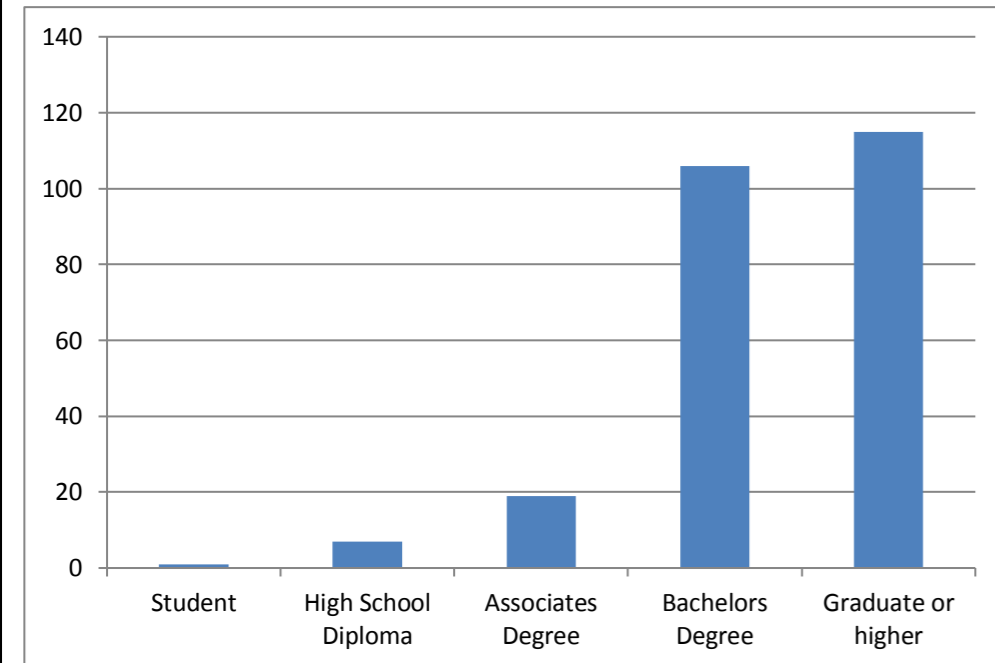
All Offices

Responses for All Offices

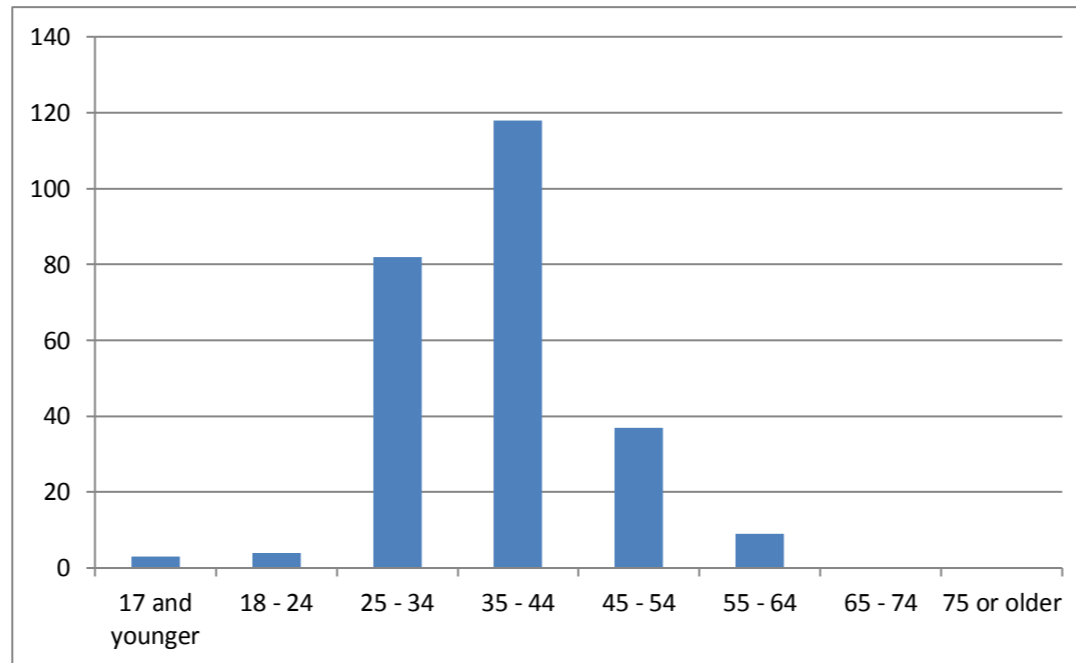
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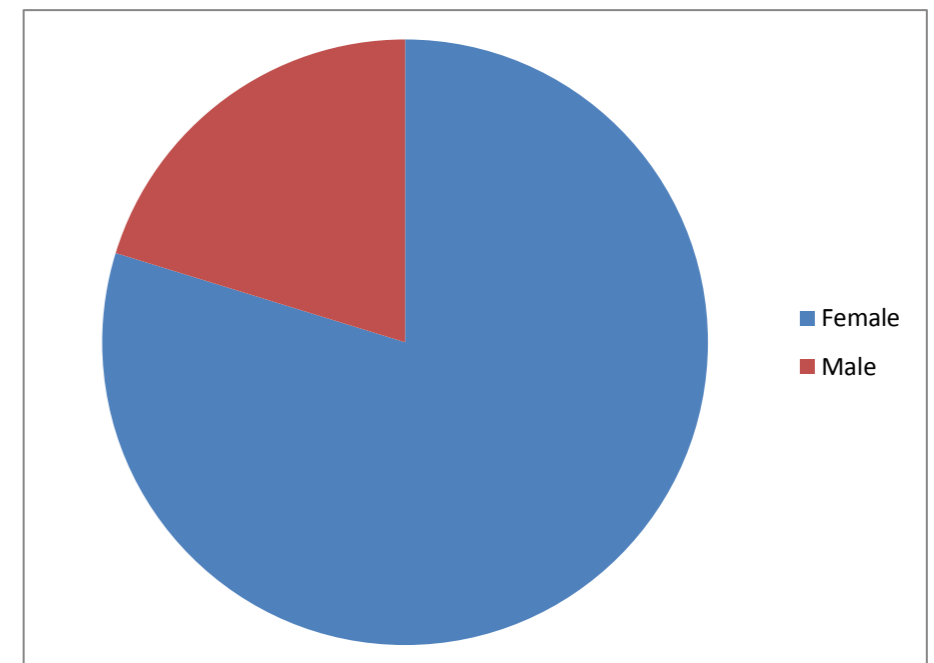
**Distribution by Education at VPG**



**Distribution by Age at VPG**



**Distribution by Gender at VPG**

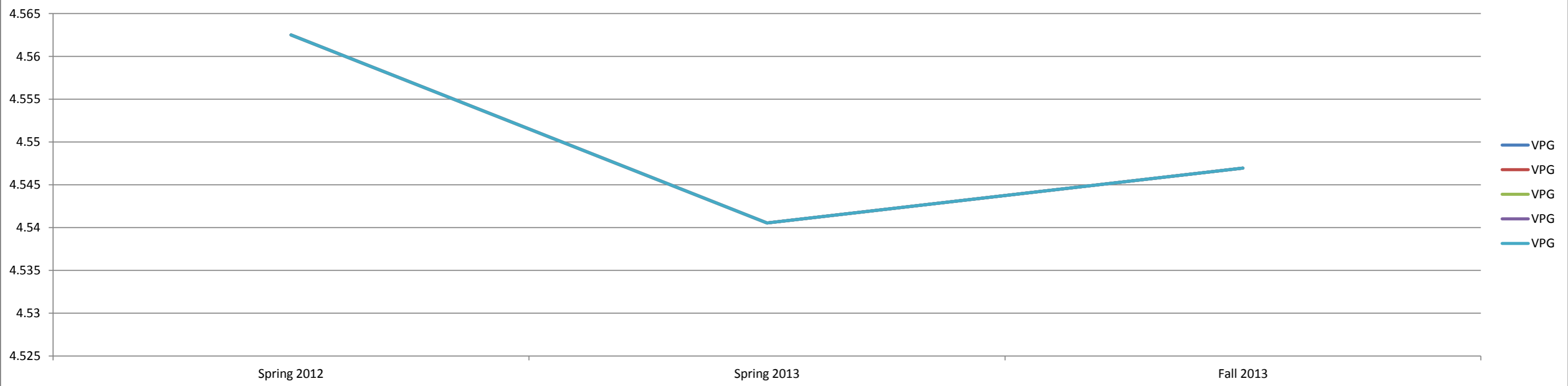


**Group Data**

In the last 12 months, how often were the nurses at this doctor's office as helpful as you thought they should be?

VPG

Runchart Comparison for VPG



**Office Data**

VPG

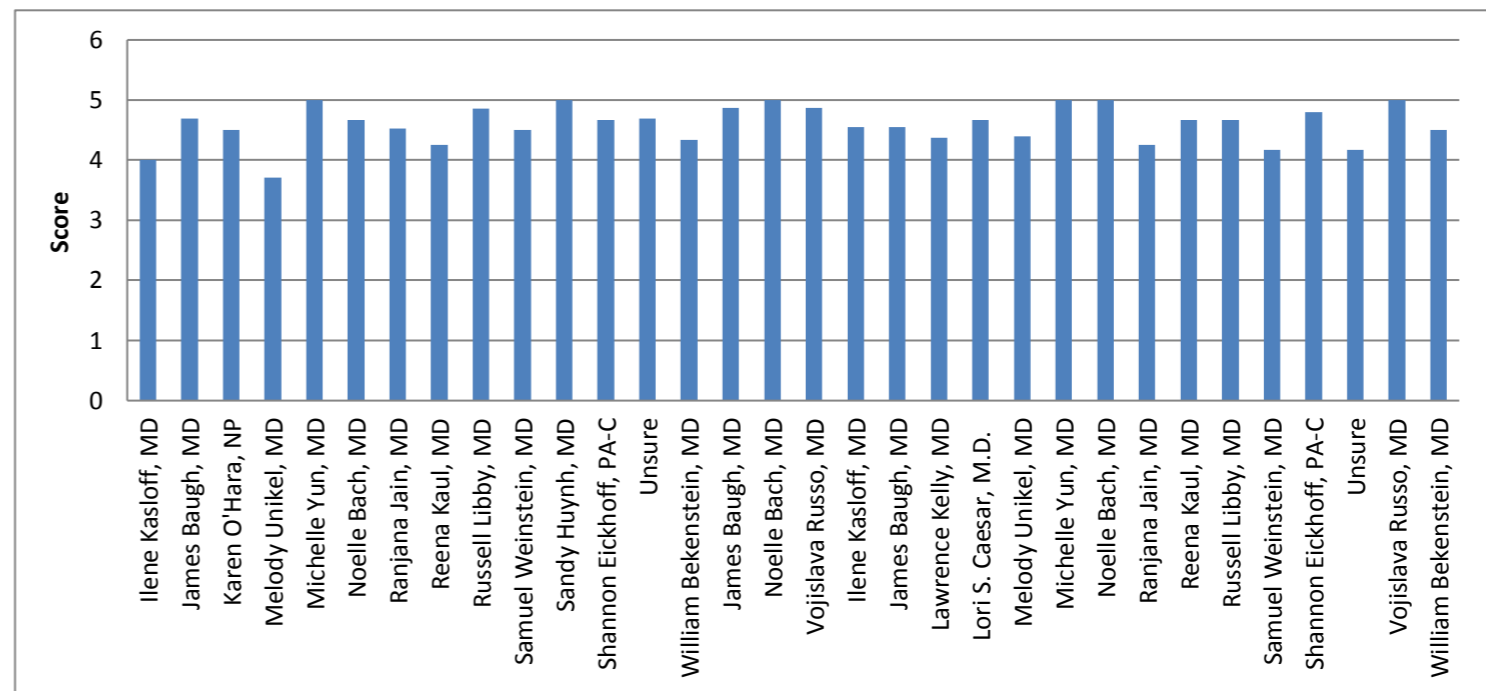
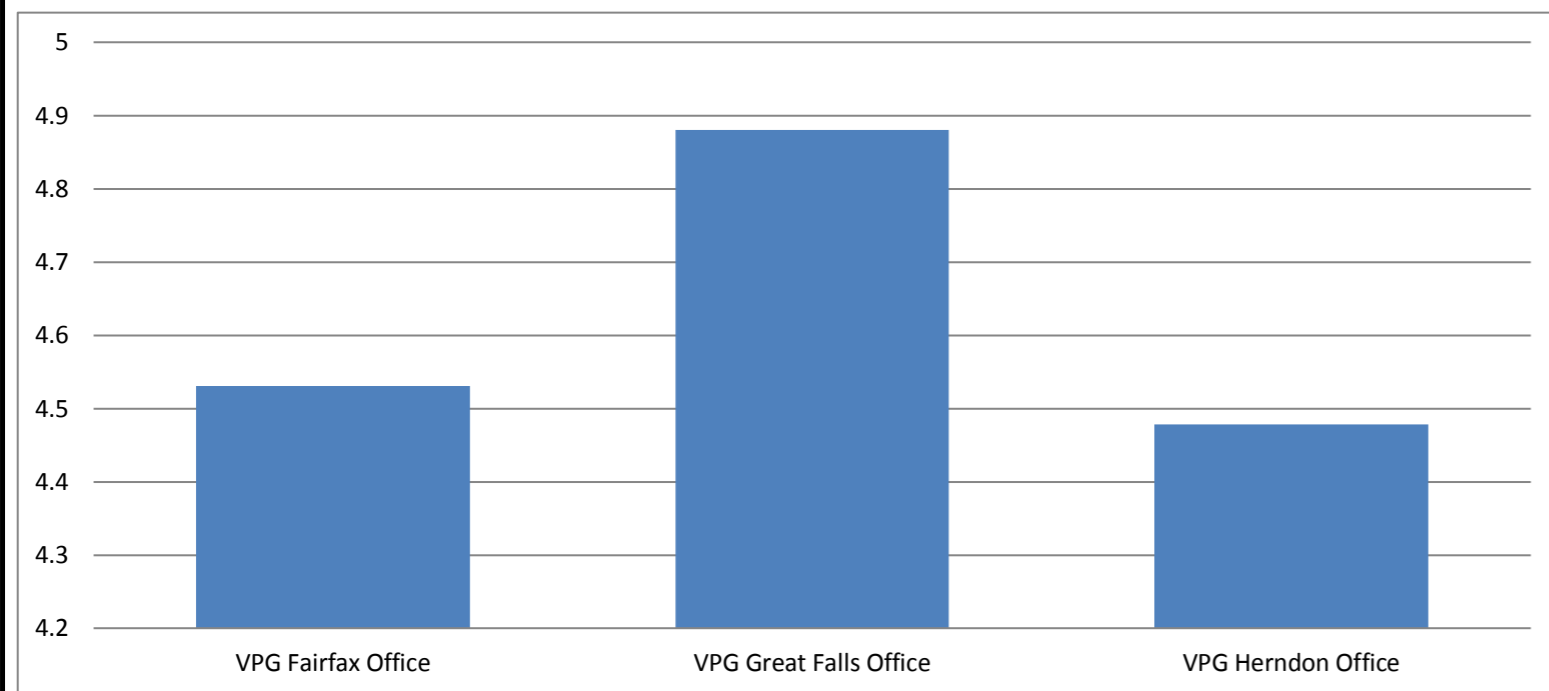
VPG Fall 2013 Responses

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All Offices

Responses for All Offices

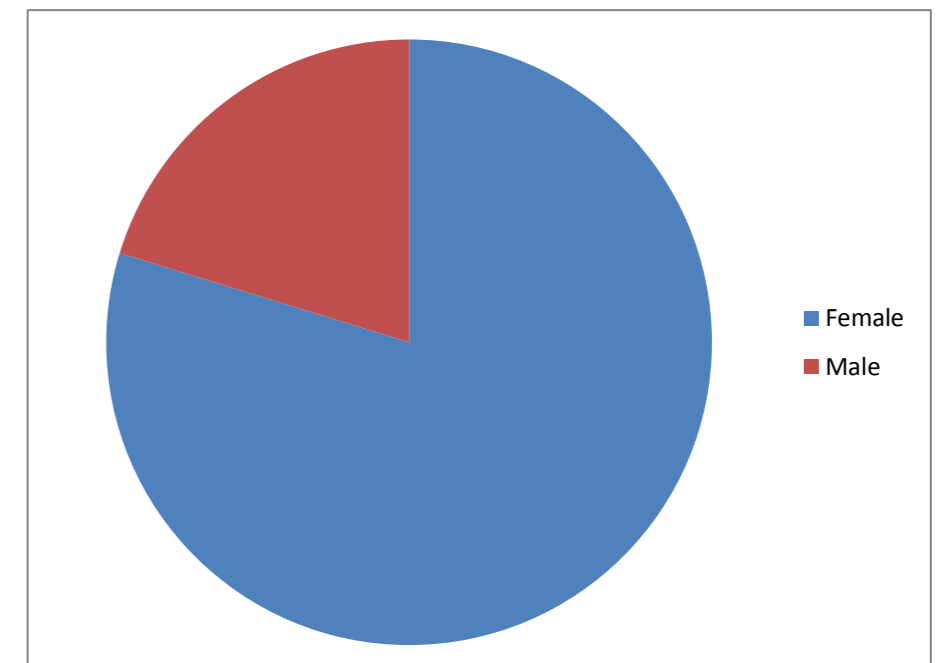
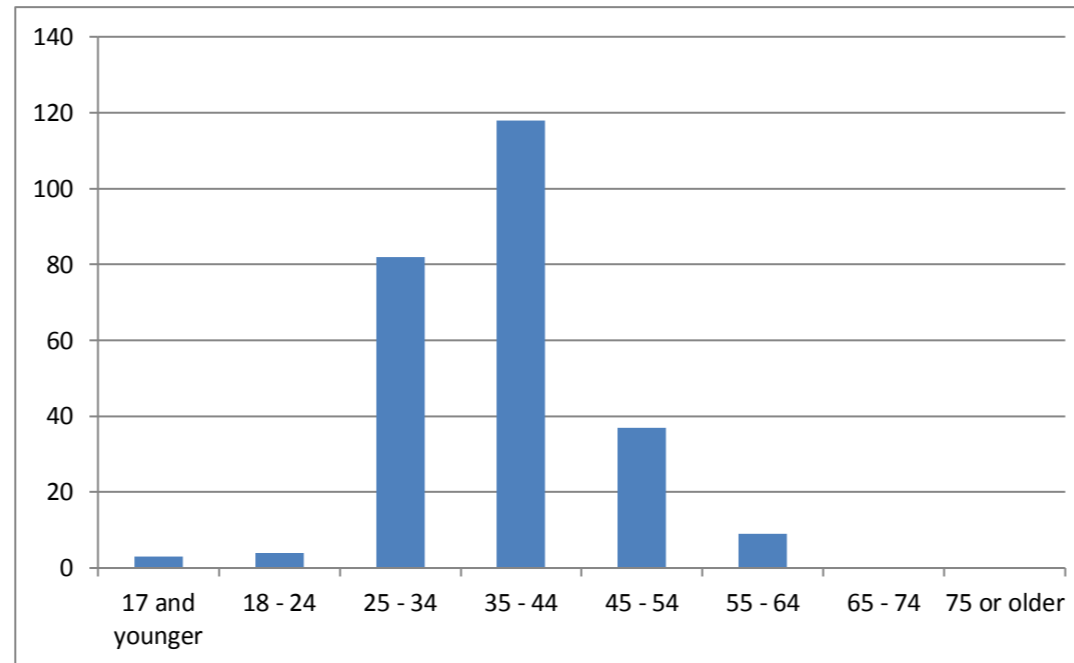
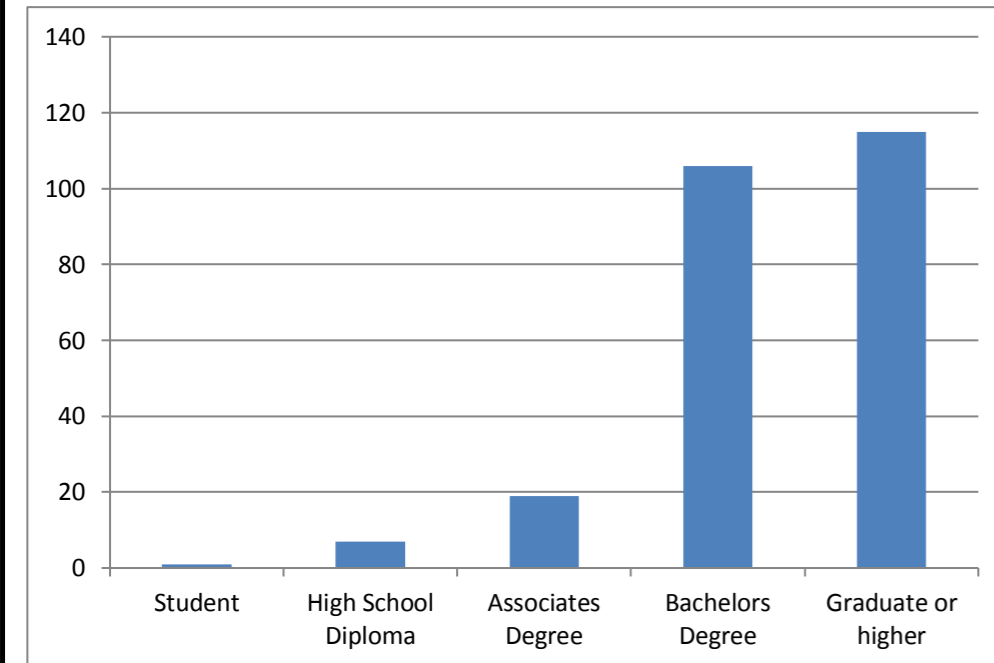
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**Distribution by Education at VPG**

**Distribution by Age at VPG**

**Distribution by Gender at VPG**

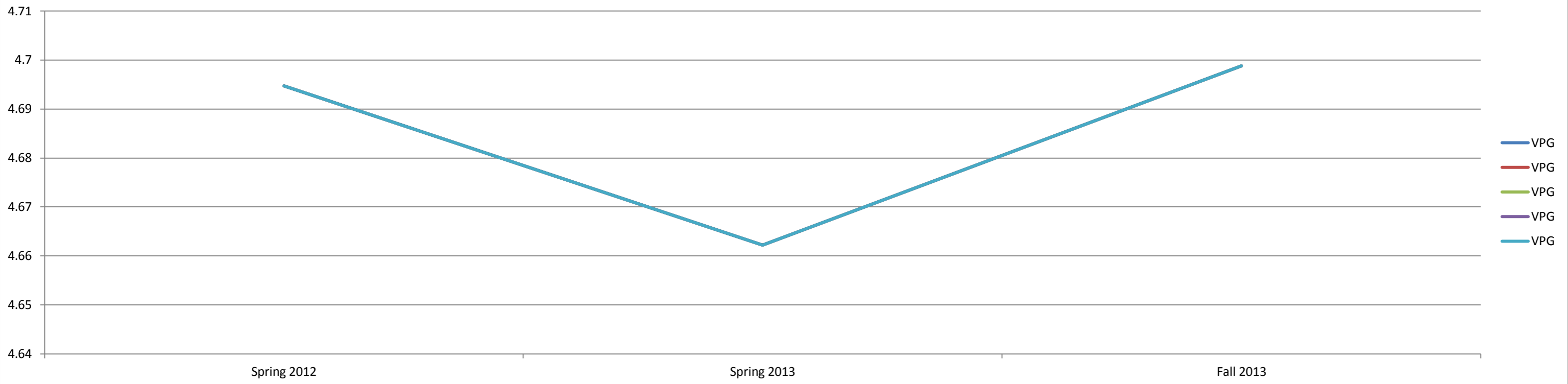


**Group Data**

What is the likelihood of recommending this healthcare provider to others?

VPG

Runchart Comparison for VPG



**Office Data**

VPG

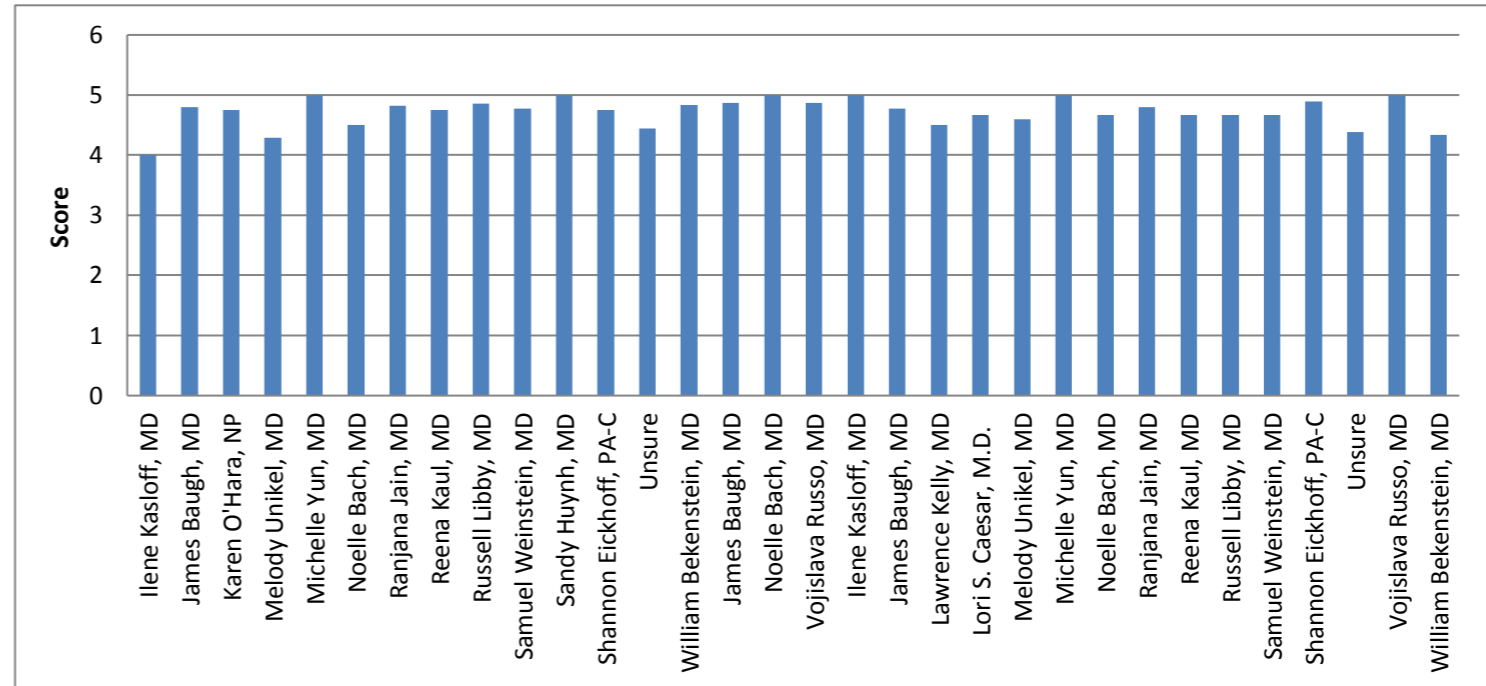
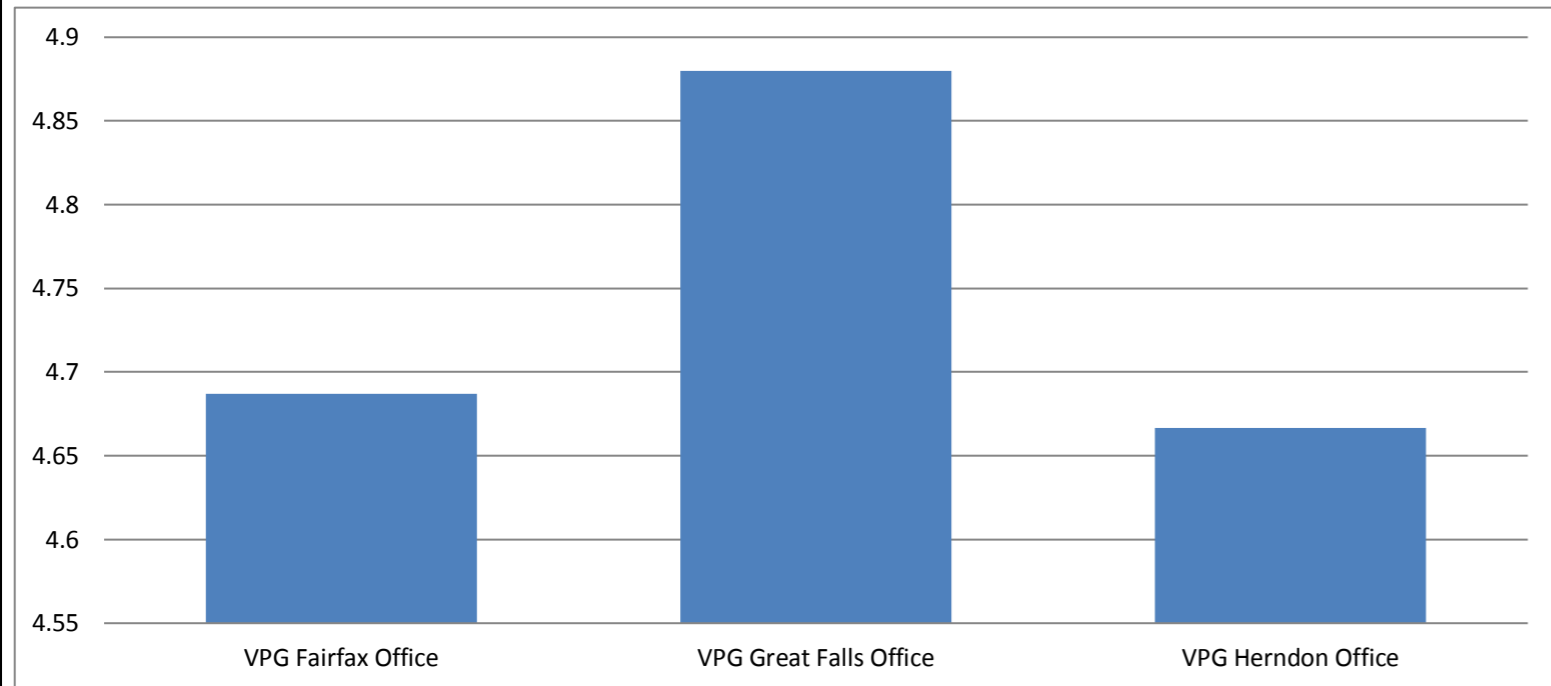
VPG Fall 2013 Responses

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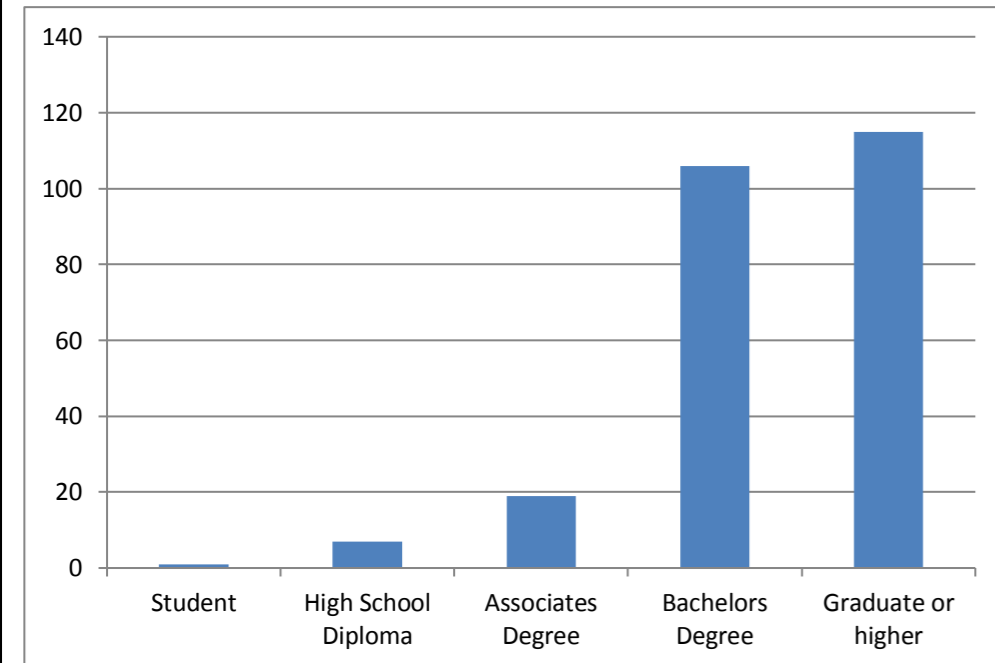
All Offices

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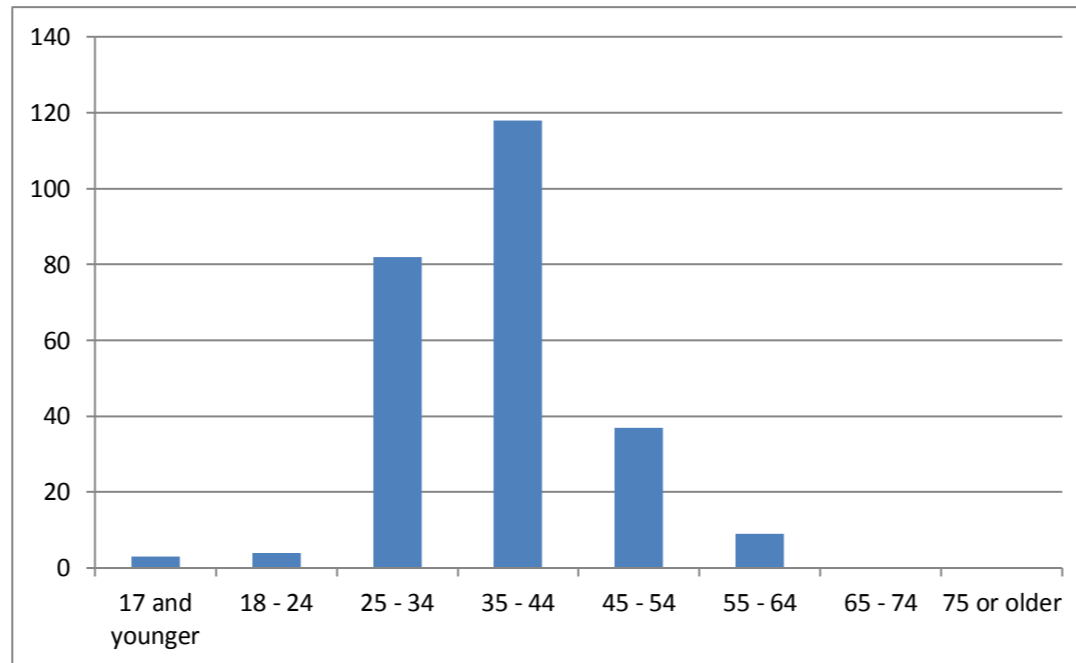
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**Distribution by Education at VPG**



**Distribution by Age at VPG**



**Distribution by Gender at VPG**

